

Ref: FNS/L/03/20/0001/NRS/maa

Date: 20 March 2020

Bar Council Malaysia

Wisma Badan Peguam Malaysia,
No2, Leboh pasar Pesar,
50050 Kuala Lumpur

Dear Sir/Madam,

Re: eCOURTS HELPDESK OPERATING HOURS DURING THE MOVEMENT CONTROL ORDER (COVID-19).

We are pleased to confirm that our eCourts Helpdesk will be operating as per normal practice during the MCO period of 18th – 31st March 2020. Our team is committed to serving all our clients during the current unprecedented conditions.

Please find below details of these operating hours during the Movement Control Order (COVID-19) period:

Operating Hours : Sunday – Friday (8:00 AM to 5:30 PM)

The Helpdesk contact details are as follows:

Email : ecourts.helpdesk@omesti.com
Phone : 03-2733 1313

We draw to your attention that all emails and calls received are recorded for training, monitoring and audit purposes.

Lawyers who wish to renew or purchase a Roaming Certificate, may register online at: <https://www.msctrustgate.com/mytrustid/enrollment?q=ecourt>

Alternatively, they may contact MSCTrustgate.com Sdn Bhd as below

i. Email : ecourt-support@msctrustgate.com
ii. Phone : 03-83181800

Thank You.

eCourts Helpdesk Team